

## 4 - Steps to Problem Solving

1. Surface = *Reactionary*
2. Who/Whom Involved? =  
*Reactionary & Responsive*
3. Document Review & or Creation,  
Communication = *Pro Active*  
**(Protocol)**
4. “Root” = Thinking & Heart =  
*Permanent Resolution*  
Requires a change of thinking and heart!  
**(Principal)**

### Permanent Resolution? 4 - 8 Weeks!

1. Seek all protocol available on potential “problem.”
2. Seek help for any perspective/details you lack.
3. Seek the scripture for guidance.
4. Pray (take notes on what Holy Spirit says).
5. If a problem is not solved and you need to bring it to others, ask for permission first.
6. If problem is still not solved and you need further assistance, you must come to the other person with 2-3 potential solutions.

All is to be kept confidential, no gossip, Mt. 18:15

*A problem to be solved is never more important than a person to be loved!*

Thank you for all you do!