## **4** STEP TRAINING PROCESS (Family/Home Version, LFC website)

**Principle:** Do every task in excellence as working for the Lord and not for man (Colossians 3:23).

**Procedure:** Train in excellence to do the task at 80-100% as well as you would then delegate, oversee and inspect often to make sure 100% of excellence is maintained!

Steps To Follow Each Time A Person Is Being Trained: (use clipboard checklist every time with <u>all 4 steps</u>,)

**<u>1</u>st Time:** They watch you while you explain what you are doing *and why* you are doing it.

Showing clipboard list as you go! This is their reference point/safety net!

<u>**2nd Time:</u>** They do it and you stay with them and watch the entire time to guide. Make sure they have the clipboard with them at all times!</u>

<u>**3rd Time:**</u> They do it on their own, and you inspect the work immediately after.

If ready, move on to step 4, if not go back to step 1 and repeat steps 1-3.

<u>4th Time</u>: Delegate / inspect work for quality every week/month, depending on the frequency of the task.

#### Note: <u>Always</u> train with documents/checklist in hand! Show them where they will be on the wall, so they can use them each time!

### **4 STEPS TO PROBLEM SOLVING**

**Principle:** You cannot be a problem solver if you lose sight of the <u>vision</u>!

**Procedure:** All problems are solved by time, money & people.

#### **Steps To Follow When Problem Solving:**

<u>1st Step</u>: Default to principle after reviewing the vision!

<u>**2**nd</u> **Step:** Find a permanent solution and the root of the problem.

<u>**3rd Step:**</u> Make it duplicable (do-able without your presence)

<u>4th</u> Step: Get to the point (bullets/pictures/documents on WALLS at all times!)

# TIME MANAGEMENT

- Roll over principle roll over anything that wasn't complete on your planner by the end of the day and roll over to the following day. (*Communicate this with your "team"*)
- Always allow 30 minutes for the "I didn't expect(s)".
- $\circ$  Plan ahead; get tasks done at least a week ahead of time whenever possible.
- Use your "team" <u>before</u> you get behind!
- $_{\odot}~$  Have an "incoming/outgoing" drop zone.